

RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

CABINET

9TH MARCH 2017

SOCIAL SERVICES AND WELLBEING ACT: IMPLEMENTATION PROGRAMME FOR CWM TAF STAY WELL @ HOME SERVICE (FORMERLY KNOWN AS THE INTEGRATED ASSESSMENT AND RESPONSE SERVICE)

REPORT OF THE GROUP DIRECTOR, COMMUNITY & CHILDREN'S SERVICES, IN DISCUSSION WITH THE RELEVANT PORTFOLIO HOLDER, COUNCILLOR M FOREY

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1. PURPOSE OF REPORT

- 1.1 To present to Cabinet the proposed legal agreement and financial schedule for the Cwm Taf Stay Well @home Service (formerly known as the Integrated Assessment and Response Service) to govern the regional arrangements for the service
- 1.2 To seek approval that any non-material changes required following late submission of comments by the UHB be delegated to the Statutory Director of Social Services and relevant Cabinet Member.

2. RECOMMENDATION

It is recommended that the Cabinet:

- 2.1 Endorse the detailed Governance arrangements for the Cwm Taf Stay Well @home Service as set out in the Legal Agreement for Rhondda Cynon Taf Council, Merthyr Tydfil Council and Cwm Taf University Health Board as attached as Appendix 1.
- 2.2 Note there are some minor amendments required following late submission of comments by the UHB and delegate responsibility for making any necessary and mutually agreed changes to the Statutory Director of Social Services and relevant Cabinet Member.

3. REASONS FOR RECOMMENDATIONS

- 3.1 On the 8th September 2016 Cabinet approved the Business case and equality impact assessment for this service and provided authorisation for officers to begin planning and developing the service.

3.2 Cabinet also expected a legal agreement detailing the formal governance and financial arrangements for the service to follow as the new integrated model of service requires the development of a pooled fund comprised of Intermediate Care Fund grant and a formal commitment from all partners to co-operate and work together in its implementation.

4. BACKGROUND

4.1 The vision for Cwm Taf is to develop integrated @Home services, supported by a single point of access, integrated assessment and robust and resilient community services.

4.2 The aim of these integrated @Home services is to help older people to keep well and independent in the community, to prevent health crises and to avoid hospital admission or lengthy hospital stay.

4.3 During the winter of 2015/ 2016 the Cwm Taf region experienced an extended period of Gold Command whereby health and social care were required to work intensively to address escalation and demand.

4.4 It was apparent during this challenging period that although many of the community services work well there were opportunities to intervene earlier, prevent escalation and work in a more co-ordinated and integrated way.

4.5 As a result the Stay Well @ home service was developed by officers across the region and formal endorsement and commitment secured for the subsequent business case.

4.6 The functions of the model are described in schedule 1 of the attached Legal Agreement but in summary the Stay Well @ Home Service will introduce an integrated assessment and response service which will include:

- Hospital based teams with the following two functions at Royal Glamorgan Hospital (RGH) and Prince Charles hospital (PCH)
 - Hospital Avoidance at A & E and the Clinical Decisions Unit (CDU)
 - Complex and Simple discharges from the wards
- Cwm Taf wide enhanced multi-agency community based services

4.7 The aim of the Stay Well @ Home Service is to Improve individual service user outcomes through the enhanced communication and integration of health and social care services at the critical interface that occurs during presentation at A&E and during hospital admission through to discharge.

5. THE LEGAL AGREEMENT

- 5.1 The Legal agreement has been developed with the advice and endorsement of RCT's Legal and Finance Departments.
- 5.2 The agreement will be reviewed on an annual basis in line with Welsh Government confirmation for the continuation of the Intermediate Care Fund.
- 5.3 RCT is identified as the lead organisation for the service and whilst employment responsibilities are retained by each organisation for their own staff the operational management within RCT will be located within the remit of the Head of short term services.
- 5.4 Overall governance will be overseen by an Operational Management Board. The terms of reference for the operational Management Board are set out in schedule 2 of the attached legal agreement.
- 5.5 The UHB will provide the financial, administrative, accounting systems and associated support for the Intermediate Care Fund. Schedule 3 of the attached legal agreement sets out the detailed Financial Protocol that will govern the service.

6. EQUALITY AND DIVERSITY IMPLICATIONS

- 6.1 A full equality impact assessment has been completed for the service and was endorsed by this Cabinet on the 8th of September 2016. A copy of the EQA is attached for reference as Appendix 2.

7. CONSULTATION

- 7.1 Considerable engagement was undertaken in 2015 to inform the development of the Joint Commissioning Statement for Older People's Services.
- 7.2 Whilst the business case for the stay well @ home service addressed the views and themes that were expressed during the engagement on the development of our Joint Commissioning Statement for Older People's Services, further more targeted engagement will be undertaken as the new service is establishes.

8. FINANCIAL IMPLICATION(S)

- 8.1 Funding for this service is anticipated to be secured through the Intermediate Care Fund.
- 8.2 A comprehensive financial protocol is set out in Schedule 3 of the Legal agreement attached to this document.

9. LEGAL IMPLICATIONS OR LEGISLATION CONSIDERED

- 9.1 The governance of this service will be developed with reference to

- The Social Services and Well-being (Wales) Act 2014 Part 9 Statutory Guidance (Partnership Arrangements)
- The Partnership Arrangements (Wales) Regulations 2015

10. LINKS TO THE COUNCILS CORPORATE PLAN/OTHER CORPORATE PRIORITIES/ SIP

10.1 The service supports

- Better coordination- joining up services and activities across partner organisations.
- Redesigned local services – integrated and efficient

11. CONCLUSION

11.1 RCT is the lead organisation for the Stay Well @ Home Service. Whilst employment responsibilities are retained by each organisation for their own staff, the operational management within RCT will be located within the remit of the Head of short term services.

11.2 The Legal agreement has been developed with the advice and endorsement of RCT's Legal and Finance Departments and will be reviewed on an annual basis in line with Welsh Government confirmation for the continuation of the Intermediate Care Fund.

OTHER INFORMATION:

Relevant Scrutiny Committee

Health and wellbeing scrutiny committee

LOCAL GOVERNMENT ACT 1972

AS AMENDED BY

THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

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Background Papers

- Social Services and Well-being (Wales) Act 2014 Part 9 Statutory Guidance (Partnership Arrangements)

<http://gov.wales/docs/dhss/publications/151218part9en.pdf>

- The Partnership Arrangements (Wales) Regulations 2015

http://www.legislation.gov.uk/wsi/2015/1989/pdfs/wsi_20151989_mi.pdf

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